

30 minute check-in promise.



bmi

better for business

What is our 30 minute check-in promise?

bmi now offers the fastest check-in at London Heathrow. We promise our Business Class customers, even those with hold baggage, will be checked in, onboard and ready to fly as long as they arrive at check-in at least 30 minutes before their flight.

How do we do this? Because all our flights depart from London Heathrow Terminal 1, the home of bmi which now serves 8 million less passengers than it did a year ago, we can speed your clients through our Premium Check-in area and onto their flight. This allows them to spend less time at the airport and more time in the office or at home before they fly.

All your client needs to do is simply check-in online at **flybmi.com**, or on their mobile phone, or arrive at the airport as little as 30 minutes before their flight. And we guarantee they will make their flight.

How do my clients take advantage?

The 30 minute check-in promise is available to all your clients who are travelling in Business Class on all bmi operated flights departing from London Heathrow. Clients travelling from airports other than London Heathrow must check-in for their flight at least 45 minutes before departure.

Unfortunately, we don't offer our 30 minute check-in promise on any bmi codeshare flights departing from London Heathrow.